

TESTING "PRIMATECH SOFTWARE INSTALLER 1.1.4a" AND "PSMOFFICE" UNDER MICROSOFT VISTA 32BIT AND 64BIT

The document is divided into Vista 32Bit, Vista 64Bit, and PSMOffice testing. Each section notes any issues found and the results of testing. For reading purposes, "you" refers to the person installing the software and "we" refers to Primatech. Please note that vendors may modify Vista prior to shipping computers. This may affect installing / activating the software.

VISTA 32BIT – PRIMATECH SOFTWARE INSTALLER 1.1.4a

- All programs will install under Vista 32Bit.
- During the install, there is a prompt about installing signed drivers. This is required to allow the software to install.
- You can run AUDITWorks 1, PHAWorks 5, Tracker 1 and Tracker Client 1 under Vista 32Bit using a hard disk, network key, or USB Dongle.
- With AUDITWorks 1 and PHAWorks 5, the Help capability no longer functions. Microsoft no longer includes the Windows Help program (WinHlp32.exe). You can view the Microsoft's knowledge based article at: <http://support.microsoft.com/kb/917607/en-us> that provides an option to download the "WinHlp32.exe" file from the Microsoft Download Center.
- Tracker 1 and Tracker Client 1 Help functions normally.

VISTA 64BIT – PRIMATECH SOFTWARE INSTALLER 1.1.4a

- AUDITWorks 1 will not run under Vista 64Bit. AUDITWorks is a 16Bit program which will not run under Vista 64Bit.
- PHAWorks 5, Tracker 1 and Tracker Client 1 will not run under Vista 64Bit using a hard disk key on the local or network drive since the key is 16Bit which will not run under Vista 64Bit.
- You can only run PHAWorks 5, Tracker and 1 Tracker Client 1 only with a USB Dongle.
- PHAWorks 5, the Help capability no longer functions. Microsoft no longer includes the Windows Help program (WinHlp32.exe). You can view the Microsoft's knowledge based article at: <http://support.microsoft.com/kb/917607/en-us> that provides an option to download the "WinHlp32.exe" file from the Microsoft Download Center.
- Tracker 1 and Tracker Client 1 Help functions normally.

VISTA 32BIT AND 64BIT – PSMOFFICE

- You cannot install using the PSMOffice CDROM under Vista 32Bit or Vista 64Bit. You can install using the individual installers for each program. Results are similar to above except there are no USB Dongles or transforms available. We recommend upgrading to the Primatech Software Installer 1.1.4a (there is no charge).